Iphone Only:

--Changing Profile Pic from one picture to another is not working ("Popgig -- Ok" alert box after the change, then user presses done, then it doesn't save the change). You will see this if you sign up a new user, upload a picture, then delete that picture and try to re-upload.

Android Only:

—We were told this by one user, but maybe it is happening with all Android users (we cannot test currently because WePay is not allowing mailinator email signups over the live server): Account signin is not working. See the specific user-case noted a couple sections below with a video.

Iphone & Android:

—Please change "Terms of Service" page title during sign up to "User Agreement"

\*\*MAJOR ISSUE: SIGN-UP BUGS PREVENTING USE\*\*—If some error happens during signup **please purge the backend of any user data that was submitted with this account creation process**. That way, the backend will not mistakenly detect that there is already a user with that same email address if they try to sign up/log in again, which it should not since they do not show up anywhere on the backend. Currently this is happening if (1) WePay deletes our app, (2) User signs up with mailinator email on live server, (3) user signs up with an .edu email that is not real, (4) user signs up with an .edu email that is real, sometimes (see specific user-case issue noted at bottom of this document). In each case there is saved backend user data that does not show up on the admin panel, and also a message saying 'Popgig - OK', at least on the iphone. Instead there should be checks run ad speficic error messages given (ie if it is a WePay server/signup issue, ”There is an issue with the WePay server, please report this to support@popgig.com. Your account was not created successfully."). The Android needs checking out too to make sure on both Android and iPhone there are proper error messages in all these cases, and that there is no user data saved. **Basically, after every single call of the signup process, there should be a check to see if it went properly, and if not, A) an error message stating what went wrong specifically, B) backend should be purged of any user data submitted in the failed signup, so that the user can try again without the backend referencing “ghost” data as already existing when in fact their information is not accessible/viewable from the backend.**

Backend:

—Please allow email signups from popgig.com domain, so that we can start to test live account signups on our own.

—Please extend the character limit of the quarantine link text so it is much greater.

—If a user deletes a popgig, we would like the user-deleted popgig to not be deleted from the backend, so that the Data Matrix will still count it as a posted popgig (not an accepted popgig though). It should not disappear from the backend, but rather it should just be noted on the backend as “deleted” and should not show up as a live pop anymore.

—Adding an account from the backend should send a confirmation email to the WePay email address, otherwise we cannot add people to the back end. It does not actually send an account/create call to WePay to get him a signup email/account id. So we need the full functionality of being able to add an account from the backend including making the necessary WePay account creation calls.

—Right now we cannot see if a user has confirmed their email address (has a WePay account ID) from the list view of users without having to look at the “eyeball” of every single user. On user list and also as a new option in the “date matrix” pages, please make a separate field for “Signed Up” and “Confirmed Account”

Specific User Account Bugs:

\*\*MAJOR ISSUE: SIGN-UP BUGS PREVENTING USE\*\*—[jacksonc@middlebury.edu](mailto:jacksonc@middlebury.edu) has an account including WePay ID, but when he tries to log in on his Android device, it will not log him in. See video: <https://drive.google.com/open?id=1K7m8O5VC34fqntyE-WS6jUhjYB0aZ-UX>

\*\*MAJOR ISSUE: SIGN-UP BUGS PREVENTING USE\*\*—[dpesqueira@middlebury.edu](mailto:dpesqueira@middlebury.edu) tried signing up but the initial signup screen did not advance him, and now cannot log in because it keeps saying incorrect Id/password but he does not have an account on the backend, so there is some glitch where his signup got messed up and his credentials got saved to the backend but they are not showing up. In the future, this type of bug should not happen after the above major point about sign up bugs is resolved. A) But we need to manually get this user up and running. B) If we try to make an account for him on the backend, we cannot fill out the WePay Account ID section I don’t think because it would not actually send an account/create call to wepay to get him a signup email/account id, as noted in an above point.

General:

—Please make sure the team is making the demo exactly the same as live. Specifically, we would like to request this standard process: When we go back to testing demo, the build is using all demo credentials as it was before the most recent live upload. When anything including backend goes live the credentials are changed from demo to live on the Iphone, Android, and Admin panel. This way there will be no differences between demo and live, and we will always be able to test full functionality of the demos. For example, A) right now on the demo server there is still the “Delete” button from the trashed users list, and no “Restore” button.